

Up and Coming Courses & Events in 2025

Course / Event	Tutor / Host	Date	Course Fee exc. VAT
Customer Service - a bespoke workshop, including Up-Selling and Cross Selling techniques 1-day.	Julie Benson	New date to be confirmed	£115 pp
Networking - Saffron Sessions at The Celtic Lounge, Newquay.	Claire Hall	18 March 2025	FREE
Mental Health – FAA Level 2 Award in First Aid for Mental Health	Julie Benson	26 March 2025	£135 pp
Supervisor Course 1-day bespoke workshop	Julie Benson	27 March 2025	£115 pp
First Aid FAA Level 3 Emergency First Aid at Work	Duchy Defibrillators	1 April 2025	£85 pp
Conflict Management Highfield Level 2 Award	Tony Doolin	2 April 2025	£135 pp
Networking - Saffron Sessions at The Celtic Lounge, Newquay.	Claire Hall	22 April 2025	FREE
Fire Marshal Training – Fire Marshal Level 2 Award in Fire Safety, plus practical fire extinguisher training (5hrs approx.)	GFS Fire Safety	23 April 2025	£POA
Customer Service Highfield Level 2 Award in Customer Service	Julie Benson	24 April 2025	£135 pp
Manager's Toolkit Bespoke 2-day course	Tony Doolin	1 & 8 May 2025	£230 pp
Food Safety for Catering Highfield Level 3 Award	Tony Doolin	6, 13 & 20 May 2025	£292 pp
Costing & Auditing One day bespoke workshop	Gareth Saddler	12 May 2025	£115 pp
Licensing – Highfield Level 2 Award for Personal License Holders	Stuart Douglas	13 May 2025	£135 pp
Team Leading Bespoke 2-day course	Julie Benson	14 & 21 May 2025	£230 pp
Mental Health – FAA Level 2 Award in First Aid for Mental Health	Julie Benson	15 May 2025	£135 pp
Housekeeping – Professional standards for Housekeeping in Hotels, Guest Houses, & B&Bs. Bespoke 1-day workshop.	Jo Tooth Kim Harris	15 May 2025	£115 pp
Networking - Saffron Sessions at The Celtic Lounge, Newquay.	Claire Hall	20 May 2025	FREE
Housekeeping – Professional standards for Housekeeping & Cleaners in Self-Catering accommodation. Basic bespoke 1-day workshop.	Jo Tooth Kim Harris	21 May 2025	£115 pp
Health & Safety – Highfield Level 3 Award. Accredited 3-day course.	Louise Ellis	28 May, 4 & 11 June 2025	£292 pp
Social Media Marketing 2 x half day workshops 9.30am – 12.30pm	Abi Farrant	2 & 9 June 2025	£115 pp

Train the Trainer – Highfield Level 3 Award in Delivering Training 3-days.	Tony Doolin	3, 10 & 17 June 2025	£472 pp
First Aid FAA Level 3 Emergency First Aid at Work	Duchy Defibrillators	5 June 2025	£85 pp
Customer Service Highfield Level 2 Award	Julie Benson	11 June 2025	£135 pp
Housekeeping – Professional standards for Housekeeping & cleaners in Self-Catering accommodation. Intermediate bespoke 1-day workshop.	Jo Tooth Kim Harris	12 June 2025	£115 pp
Supervisor Course Bespoke 1-day course	Julie Benson	18 June 2025	£115 pp
Mental Health – FAA Level 2 Award in First Aid for Mental Health	Julie Benson	2 July 2025	£135 pp
Housekeeping – Professional standards for Housekeeping in Hotels, Guest Houses, & B&Bs. Bespoke 1-day workshop.	Jo Tooth Kim Harris	3 July 2025	£115 pp
Networking - Saffron Sessions at The Celtic Lounge, Newquay.	Claire Hall	17 July 2025	FREE

All courses are held in local venues in Cornwall: 09:30hrs – 16:30hrs - unless otherwise stated.

(Courses coming to the Plymouth Area soon)

All courses are delivered face to face. Group discounts are available, minimum numbers apply.

Prices subject to VAT @ 20%. Prices may be subject to change annually.

To book please email: hello@saffronacademy.co.uk

or call Claire Hall 07983 469870 / Lisa Veale 07903 259147

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