



## 2025

## **Up and Coming Courses & Events**

Course / Event	Tutor / Host	Date	Course Fee exc. VAT
<b>Customer Service</b> - a bespoke workshop, including <b>Up-Selling</b> and <b>Cross Selling</b> techniques 1-day.	Julie Benson	To be confirmed	£115 pp
<b>Licensing</b> Highfield Level 2 Award for Personal Licence Holders	Stuart Douglas	4 February 2025	£135 pp
Health & Safety in the Workplace Highfield Level 2 Awrad	Louise Ellis	To be confirmed	£135 pp
<b>Team Leading Principles</b> – Highfield Level 2 Certificate, 5-days with some home study required.	Julie Benson	To be confirmed	£629 pp
Networking Saffron Sessions	Claire Hall	18 February	FREE
Costings Bespoke 1 day workshop	Gareth Saddler	24 February 2025	£115 pp
Food Safety for Manufacturing Highfield Level 2 Award	Louise Ellis	To be confirmed	£135 pp
Branding Bespoke branding 1-day workshop	Richard Woods	18 March 2025	£150 pp
Licensing – Highfield Level 2 Award for Personal License Holders Plymouth venue	Stuart Douglas	4 March 2025	£135 pp
Health & Safety in the Workplace – Highfield Level 3 Award	Louise Ellis	5, 12 & 19 March 2025	£292 pp
Social Media Marketing 2 x half day workshops 9.30am – 12.30pm	Abi Farrant	10 & 17 March 2025	£115 pp
Spiking Drinks Awareness Half day bespoke workshop; Plymouth venue	Julie Benson	14 March 2025	£60 pp
Costing & Auditing One day bespoke workshop	Gareth Saddler	17 March 2025	£115 pp
Food Safety / Allergens Update for Supervisors/Team Leaders	Tony Doolin	18 March 2025	£115 pp
Networking Saffron Sessions	Claire Hall	18 March 2025	FREE
Spiking Drinks Awareness Half day bespoke workshop	Julie Benson	19 March 2025	£60 pp
<b>Mental Health</b> – FAA Level 2 Award in First Aid for Mental Health Plymouth venue	Julie Benson	20 March 2025	£135 pp
<b>Housekeeping</b> – Professional Standards for Housekeepers and Cleaners in Self Catering accommodation. 1-day bespoke workshop.	Jo Tooth / Kim Harris	20 March 2025	£115 pp





HR SERVICES			TRAINING SERVICES
Costing & Auditing			
One day bespoke workshop	Gareth	24 March 2025	£115 pp
Plymouth venue	Saddler		
Mental Health – FAA Level 2 Award in First			
Aid for Mental Health	Julie Benson	26 March 2025	£135 pp
Supervisor Course			
1-day bespoke workshop	Julie Benson	27 March 2025	£115 pp
First Aid	Duchy		
FAA Level 3 Emergency First Aid at Work	Defibrillators	1 April 2025	£85 pp
Conflict Management			
Highfield Level 2 Award	Tony Doolin	2 April 2025	£135 pp
Customer Service – Highfield Level 2 Award			
Plymouth venue	Julie Benson	2 April 2025	£135 pp
Fire Marshal Training – Fire Marshal Level			
2 Award in Fire Safety, plus practical fire	GFS Fire	23 April 2025	£POA
extinguisher training (5hrs approx.)	Safety		
Customer Service			
Highfield Level 2 Award in Customer Service	Julie Benson	24 April 2025	£135 pp
Manager's Toolkit			
Bespoke 2-day course	Tony Doolin	1 & 8 May 2025	£230 pp
Food Safety for Catering		6, 13 & 20 May	
Highfield Level 3 Award	Tony Doolin	2025	£292 pp
Costing & Auditing	Gareth		
One day bespoke workshop	Saddler	12 May 2025	£115 pp
Licensing – Highfield Level 2 Award for	Stuart		
Personal License Holders	Douglas	13 May 2025	£135 pp
Mental Health – FAA Level 2 Award in First			
Aid for Mental Health	Julie Benson	15 May 2025	£135 pp
Team Leading		14 & 21 May	_
Bespoke 2-day course	Julie Benson	2025	£230 pp
Networking			
Saffron Sessions	Claire Hall	20 May 2025	FREE
Social Media Marketing			
2 x half day workshops 9.30am – 12.30pm	Abi Farrant	2 & 9 June 2025	£115 pp
Train the Trainer – Highfield Level 3 Award		3, 10 & 17 June	
in Delivering Training 3-days.	Tony Doolin	2025	£472 pp
First Aid	Duchy		0.05
FAA Level 3 Emergency First Aid at Work	Defibrillators	5 June 2025	£85 pp
Customer Service			
Highfield Level 2 Award	Julie Benson	11 June 2025	£135 pp
Housekeeping	Jo Tooth /		<b>a</b> · · · =
Bespoke 1-day workshop	Kim Harris	12 June 2025	£115 pp
Housekeeping – Professional Standards for	Jo Tooth /		
Housekeepers and Cleaners in Self Catering	Kim Harris	17 June 2025	FREE
accommodation. 1-day bespoke workshop.			
Supervisor Course			• • • =
Bespoke 1-day course	Julie Benson	18 June 2025	£115 pp
Mental Health – FAA Level 2 Award in First			
Aid for Mental Health	Julie Benson	2 July 2025	£135 pp
Networking			
Saffron Sessions	Claire Hall	17 July 2025	FREE





All courses are held in local venues in Cornwall: 09:30hrs – 16:30hrs - unless otherwise stated.

## (See our new Plymouth courses)

All courses are delivered face to face.

Group discounts are available, minimum numbers apply. Cost subject to VAT.

To book your places please email: <u>hello@saffronacademy.co.uk</u>

or call Claire Hall 07983 469870 / Lisa Veale 07903 259147

or visit www.saffronacademy.co.uk

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